

## **Dunwell Farm Guest Information**

- **Please put 'Dunwell Farm' into your SatNav/phone map or What3Words: downsize.drift.braved rather than the postcode, as this may take you to another farm. The parking/camping is signposted from the main farmyard. Please book taxis in advance due to the rural nature of the venue.**

Please remember that as Dunwell Farm is a working dairy, beef and sheep farm with heavy machinery under constant use so it is important to stay within the areas allocated to your stay and not enter other fields or the farmyard itself. To keep yourselves and the farm safe we ask that walks from the campsite stick to the public footpaths and highways. Please ensure that children are accompanied at all times to avoid accidents. Please keep the campsite and road gates shut. We ask guests to not climb trees or climb on the bales – we want you to enjoy your stay and not get hurt.

The cleanliness of our site and the safety of our guests is extremely important to us. Due to the nature of our business we need to make you aware of a number of factors:

- As a venue and working farm with livestock on site the ground will be uneven and the grass has the potential to get wet and slippy.
- Despite our best efforts there may be evidence that animals have been on site before you. We advise you that away from the mown areas there may be even more uneven ground and a risk of animal droppings. Please supervise your children in this regard and ensure good hand hygiene measures.
- Please be aware that some wild flowers and plants on site are extremely dangerous to touch and/or ingest, even indirectly. Eg Foxgloves etc. Please supervise children and dogs.
- Please also be aware of the risk insects bites can bring and ensure you have epi-pens or similar if needed. [Insect bites and stings - NHS \(www.nhs.uk\)](https://www.nhs.uk)
- It is prudent also, to make you and your guests aware that due to the material and structure of some of our bell tent soft furnishings, wedding straw bales and other indoor/outdoor equipment, we may not be able to clean effectively against some allergens, food allergens and dirt. The rural nature of the campsite, barn and wedding venue site mean its structure and contents are exposed to nature and this carries with it the risk of exposure to or contact with allergens, animals, nature and dirt through not being able to clean to remove all risk.

Please get in touch if you or any of your party are visiting our site and have an allergy, concern or mobility need that you would like to discuss with us in terms of how we can make your stay more comfortable and what we are able to do in terms of managing these risks (eg provision of chairs instead of bales). A copy of our risk assessment and cleaning schedules and protocols are available on request also.

## **Campsite Information**

### **Fire Safety**

Please familiarise yourself with the fire safety equipment in the facilities block and on the outside of the facilities block. In the event of a fire please raise the alarm using the howler alarm on the side of the facilities block and evacuate the facilities block if open. Call the fire brigade by dialling 999 and congregate on the hardcore area next to the driveway to the campsite. If you feel confident to tackle the blaze, fire extinguishers are in and outside the facilities block. Fires located in tents/campers/caravans should be

extinguished using caution if appropriate, using the correct fire extinguisher for the type of fire. Please call Pete or Libby once it is safe to do so on 07930491759 / 07833785224.

### **BBQ's and Camping Stoves**

- Please keep all barbecues and camping stoves a minimum of 5m away from tents, vans and cars and never operate within tents, awnings or vans. Carbon monoxide from a badly adjusted camping light or stove can kill. Even a cooling barbecue can be lethal.
- Cooking inside communal areas is not allowed.
- Please ensure that any external stove or barbecue is attended at all times by a responsible adult and kept away from children.
- Please remember to raise the BBQ from the ground by popping a brick or patio slab under a BBQ to protect the grass and remember that these and BBQs stay hot long after use.
- Please ensure all barbecues are completely extinguished **before** going to bed and ashes and temporary BBQs are disposed of in the appropriate container.
- In exceptionally hot weather, please check with us before lighting your BBQ due to the increased risk of fire spreading. In extremely hot weather, we reserve the right to cancel all BBQs on-site.
- No smoking/vaping is allowed inside the tents or any of the communal buildings/areas at any time. No flame or source of ignition of any kind is permitted in the bell tents.

### **Fire Pits etc**

- **No fire pits/bowls/drums/baskets or wood fired pizza ovens/bbqs to be on site at any time**, with the exception of Dunwell Farm's fire bowl which has its own hire agreement. Please contact Libby to procure this.
- No lighting of fires directly onto the grass, no tea lights or candles to be used either outside or inside at any time.
- Strictly no gathering of wood from the surrounding area for firewood.

Anyone breaking these rules will be asked to leave Dunwell Farm immediately.

### **Additional Campsite Rules**

Pitch your tent a minimum of 6 meters from the adjacent tents and awnings (not including guide ropes). If a neighbouring tent blows down in the middle of the night, this will help avoid it crashing into your tent. Try to make good use of safe natural windbreaks such as hedges, and where possible face the tent door away from the prevailing wind. This will help shield your tent from any excessive winds that could build up over the course of the day or night.

No generators on site unless hired from Dunwell Farm and terms agreed to in the safe use of this equipment.

Please do not use Chinese Lanterns on the site at any time as they are potentially harmful to livestock on the farm.

Friendly dogs are very welcome but must be kept on a lead at all times and any mess cleaned up and disposed of immediately afterwards. Dogs must not be left unattended in tents/cars/vans/motorhomes/caravans at any time.

Please ensure that all waste is sorted and placed into the correct recycling bins provided.

First aid box located under sink in facilities block.

Please remove all footwear before entering the bell tents.

Please respect your neighbours and others in the vicinity of the site by keeping noise to a minimum after 2230 and by not playing amplified music on the site at any time.

Unacceptable noise levels or other anti- social behaviour may give rise to the booking being terminated.

Please do not invite persons other than those in your party on to the site.

All vehicles and their contents are left on site at the owners risk and we will not accept liability for any damage, loss or injury to any member of your party or to their possessions whilst on site.

## **Facilities Block Information**

Children under 12 years old must be accompanied in the facilities block at all times.

**No nuts or nut products of any kind to be brought into the facilities block please.**

### **Shower Times**

As a working dairy farm, the water pressure at Dunwell is affected by when the farmers wash out the milking parlour. It might be worth refraining from showering between approx. 08:00 - 08:30 and 17:00 – 17:30. If you get caught out mid shower, it won't be long before the water comes back!!

### **Communal Fridge and Cupboard for Guests Use**

Please use in a safe and clean manner.

**No nuts or nut products of any kind to be brought into the facilities block please.**

Please be mindful of other allergens in food stored in shared facilities that may be dangerous to other guests.

No cleaning of the interior of the cupboard, fridge or freezer will be undertaken during guests' stays by Dunwell Farm. Cleaning materials will be provided in the facilities block for you to use; please inform staff if more are needed.

Please ensure the safe storage of your food by ensuring the temperature of the fridge is between 0 and 5 degrees at all times (fridge thermometer in fridge).

Due to the nature of the site, all food should be safely stored in the cupboard or fridge to deter wildlife and dogs and to ensure food safety. Dunwell Farm does not accept responsibility for guest food.

## **WHAT YOU'LL NEED TO BRING CAMPING**

Please bring your own tea towels for the shower block. Washing up and cleaning equipment will be provided. Please bring all cutlery, crockery and cooking implements needed for your stay. We have a small kettle and a fridge that are cleaned between each guest stay, but the rest of your kitchen gear will need to be provided by yourselves.

***Charcoal, fire lighters and lighter/matches – please bring with you.***

There is some seating in the campsite – you may however want to bring camping chairs etc as well. Devon weather can be unpredictable – please bring clothes and equipment for all seasons!

***Extra bags of logs are available to order at £5/bag by calling Libby or Pete.***

### **Covid19 and other illnesses**

We respectfully request that you do not enter our site if you have tested positive for Covid19 or are unwell. The government has issued guidance for people with respiratory symptoms:

[www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19](https://www.gov.uk/guidance/people-with-symptoms-of-a-respiratory-infection-including-covid-19)

If you become unwell during your time with us, please inform staff.